



Robyn Morisset

Director



SKILLS

- Organisation development and design
- Change management
- Human resource strategy
- Facilitation and negotiation
- Executive and management development
- Strategic planning
- Project management



CLIENTS

- NSW Dept of Children's Services
- Brisbane City Council
- Office of the Commissioner for Public Employment SA
- Department of health SA
- SA Justice Portfolio
- Dept of Correctional Services SA
- Commonwealth Office of Government Information Technology



ACADEMIC QUALIFICATIONS

- Diploma of Teaching
- Advanced Diploma Women's Studies
- AICD Company Directors Course Diploma (in progress)
- Cert IV Training and Assessment



ACHIEVEMENTS

- Executive Communications Project for the SA Justice Portfolio to build executives' commitment to strategic directions and reform and to develop their abilities to communicate across a diverse range of government agencies
- Executive Development Programme for senior state government executives with responsibilities for major public sector projects in total worth > \$2.6b in SA.
- Gender Equity Action Plan for SA Police, developed with involvement of 20% + of SAPOL's 4,800 managers and employees including development of equity and diversity training for 800+ managers and first line supervisors
- Development of the SA Customer Service Management Improvement Programme (CSMIP) a diverse and creative, public sector wide, management development programme which changed the nature of service delivery for participating agencies, set new benchmarks for executive management development, and significantly improved services to key customers
- Mapping current service provision to women in prison and facilitating the development of a range of alternate service pathways. The project involved consultation with a broad range of stakeholders including women prisoners, and developed a "map" of services which is now being used to train staff, inform service providers and induct prisoners.
- Development and implementation of an organisation wide values and behaviour project in Brisbane City Council spanning separate business units and 7,500 employees working in multiple worksites
- National organisational restructure and management development for the Australian Human Resource Institute, achieving 30% per annum business development targets; and developing a business plan for the Asia Pacific Forum, a coalition of over 15 countries
- Strategy for the transition of 3,000 staff from CES/DSS to Employment National, a Commonwealth government business enterprise