



Cheryl Hill

KEY SKILLS

- ▶ Coaching, consulting, training and group facilitation
- ▶ Community engagement and fostering collaborative approaches to stakeholders consultations
- ▶ Creative problem solving for complex issues
- ▶ Leading change through motivating, empowering and challenging individuals and groups
- ▶ Strategic planning
- ▶ Human resource management
- ▶ Flexibility, high level energy and lateral thinking with well developed communication and organisational skills

CLIENTS

- ▶ SA State Fire and Emergency
- ▶ Department of Corrections
- ▶ Department of Health
- ▶ BTG Australasia
- ▶ WorkCover SA
- ▶ Revenue SA
- ▶ Department for Defence
- ▶ Southern Education Forum
- ▶ Western Domestic Violence
- ▶ National Trust
- ▶ University of SA

QUALIFICATIONS

- ▶ Certified MasterCoach, Behavioural Coaching Institute (USA)
- ▶ Diploma of Teaching
- ▶ Certificate IV Assessment and Workplace Training
- ▶ Leading and Managing Change certificate
- ▶ Coach Approach accreditation
- ▶ Working with Difficult People certificate

ACHIEVEMENTS

- ▶ Design and delivery of organisational development programs including: Performance Management, Managing Diversity & Bullying in the Workplace & Developing Collaborative & Effective Workplaces
- ▶ Facilitation, mediation and negotiation of complex consultation forums involving staff, managers and community representatives
- ▶ Management of a variety of diverse organisational and community issues with complex levels of disadvantage and interests
- ▶ Facilitation of high level communication including client management, customer relationship management, interpersonal communication, negotiation and consultative processes
- ▶ Delivery of nationally accredited training program for Women's and Children's Hospital, training internal workplace trainers for a wide range of hospital settings
- ▶ Development and implementation of a regional community based health program in collaboration with key community stakeholders that gained state and national interest
- ▶ Management of large financial and human resource management systems with diverse user needs, expectations and requirements
- ▶ Project design and management including risk management and stakeholder management components at regional and state levels
- ▶ Design and facilitation of change management initiatives at whole of organisation and business unit levels and strategic planning for service improvement
- ▶ Convening, events coordinator, planner, key note speaker and facilitator of a wide range of seminars, workshops and conferences